



# The WAHI Inspector



TM



From the President:

**A change in the seasons is upon us...goodbye summer, hello fall!**

Hope all of you had a great summer and are ready for fall weather and Wisconsin Badger and Green Bay Packer football!

As fall draws near, so does the Fall 2015 WAHI Education House and Seminar. We have a stellar line-up of speakers and it looks to be a record year for the seminar. I am looking forward to seeing all of you November 6<sup>th</sup> and 7<sup>th</sup> at The Wilderness Hotel in the Wisconsin Dells. Personally, I cannot wait!

I thought I would share a few changes in the education tracking system in advance of the seminar. We have always distributed the continuing education credit certificates on-site, at the conclusion of the day - most of the time has worked out well. On occasion, some attendees needed to leave early and we would modify their certificate. Altering the certificates for early departure resulted in a hand-written change on the preprinted certificate. Now that the WI Department of Safety and Professional Services (DPS) is monitoring CE credits more closely, WAHI felt this hand-written edit may appear unprofessional in the eyes of the State. Sometimes a few individuals have not been present for all of the sessions without having their certificate adjusted, resulting in these individuals receiving more credits than they actually earned. In addition, some attendees would forget to take their certificate and Julie would then have to send the certificate to that individual.

As a result of the issues stated above, the WAHI Board of Directors has decided to use the same credit verification forms used at chapter meetings for the seminars as well. This will prevent any confusion and put the tracking of continuing education credits directly in the attendees' hands. The forms and the necessary speaker information will be provided at the start of each session. Each speaker will provide a password at some point during their presentation. Hopefully this process may eliminate any future issues.

Thank you all for your cooperation and support of the WAHI seminars. See you at the fall seminar!

Sincerely,  
~Kent Schwanke

## Inside this issue:

### Chapter Updates



PG  
2

### Fox Valley Education Chair

PG  
3

### New Members



PG  
4

### Some Laughs



PG  
9

## Fall 2015 Seminar

Join us November 6<sup>th</sup> and 7<sup>th</sup> at the Wilderness in Wisconsin Dells!

Friday - Education House and Vendor Cocktail Party

Saturday - Training Seminar

Saturday speakers are Steve Preins of Quality Education Group on new technology in residential construction, WAHI members Tom Feiza, Andy Helgeson and Arbitration Committee Chair Mark Thomas sharing the details, benefits and importance of the WAHI Arbitration Program and Josh Fulfer of KVF Marketing on getting increased exposure through your website and social media.

See the website for registration and further details on the WAHI website the week of September 7th. See you there!



Our August speaker was Jay Cricks, owner of Northstar Cleaning & Restoration. In his presentation he discussed ways to identify mold. He also gave information on how mold is treated and mitigated.

**NEXT MEETING:**

**Wednesday, September 16**

Social at 6:00 p.m. & Dinner/Meeting at 6:30 p.m.

Meeting and meal is \$30; meeting is only \$10.

*Palms Supper Club Steak House, 5912 Business Hwy 51, Schofield*

**Speaker: A representative from Home Insulation.**



**NEXT MEETING:**

**Wednesday, September 2**

Buffet Dinner at 5:30 p.m. & Meeting at 6:00 p.m.

*Jade Garden Restaurant, 3620 Gateway Dr., Eau Claire*

**Speaker: Jason Barnes, Certified Inc.**

Jason is a plumbing department supervisor and journeyman plumber for Certified. He will be discussing sewage lift stations, cross-connections and drain tile system and pumps. We encourage members to bring photos for the presentation.



This month's education was on-site at Fox Valley member Scott Hansen's home where we learned about the equipment and technique for foam-jacking concrete slabs. A big thanks to Eric Turner, Dave Brehmer, et al with ABT Foundation Solutions for the lessons.

**NEXT MEETING:**

**Tuesday, September 15**

Social at 6:00 p.m. & Meeting/Dinner at 6:30 p.m.

*Stone Toad, 1109 S. Oneida St., Menasha*

**Speaker: To be determined.**

*The Madison Chapter meets only the following months: January, February, May, June, September and October.*



**NEXT MEETING:**

**Thursday, September 17**

Roundtable at 6:00 p.m. & Meeting/Dinner at 6:30 p.m.

*Rocky Rococo's Pizza, 1753 Thierer Rd., Madison*

**Speaker: Marti Bethke, Judd Plumbing.**

Marti is an expert on water wells, septic systems and general plumbing. A door prize will also be given away.



**NEXT MEETING:**

**Tuesday, September 8**

Social at 6:00 p.m., Dinner at 6:30 p.m. and Meeting at 7:00 p.m.

*Klemmer's Banquet Center 10401 W. Oklahoma Ave., West Allis*

**Speakers: Lori Oberman Huber, Engineered Woods**

Lori is the Regional Manager and she will be addressing AnvanTech subflooring and ZIP System wall and roof sheathing.

# Fox Valley Education Committee Chair

WAHI would like to thank outgoing Education Chair and former member Paul Birschbach for his many years of service to the Fox Valley chapter. In addition, we want to welcome (and thank!) new Education Chair Scott Hansen for stepping up to take over the position!



Scott would appreciate feedback and suggestions from Fox Valley members with leads on potential speakers and topics of interest. Contact Scott at 920-716-3025 or [hansenhis@sbcglobal.net](mailto:hansenhis@sbcglobal.net).

## Kent's Chapter Meeting Challenge – Now through November 30, 2015!

I am hoping you have not forgotten the challenge I presented to all WAHI members in my May 2015 President's Article. Just in case it has slipped your minds already...I am offering a \$50 gas card to the WAHI member who visits the most chapter meetings outside of their own chapter from the dates of May 1, 2015 - November 30, 2015. The only condition - you MUST have a minimum of three other chapter visits (it can be the same chapter). There are over 30 chapter meetings between now and November 30<sup>th</sup>.

I encourage you to visit other chapter meetings. What do you have to lose? Nothing! What do you have to gain? A LOT! At a minimum, you will meet new members and who knows what they may offer to help you become a better inspector.

Over the course of my 17+ year membership in WAHI, I have visited Fox Valley (my chapter) over 90 times, Milwaukee over 45 times, Madison over 10 times, Central at least 8 times and Chippewa Valley 4 times. I have learned new ideas, different points of view and gained new perspectives. These chapter experiences have been invaluable to my business decisions - ranging from report writing to business/company policies. It's amazing how different each chapter looks at various issues.

I ask you, I encourage you, I challenge you to do this. I suspect less than 5% of the membership has attended another chapter meeting. For that matter, I bet it is less than that who has attended multiple outside chapter meetings. Challenge yourself, experience other points of view, become better for the effort...and possibly win the \$50.00 gas card!

## Outgoing Emails Through the WAHI Website

The updated WAHI website has the capability to send out mass emails and this is great because we can reach all of you at once!

However, some mass emails get rejected by email accounts because they believe them to be spam. In order to make sure you receive your WAHI emails in your inbox, and they don't return as undeliverable or filter to your junk/spam folders, **the WAHI Website Committee is asking all members to please add [wahinews@wahigroup.com](mailto:wahinews@wahigroup.com) to their email address books or contact lists.** Taking time to do this one easy step, tells your email account to recognize any emails from WAHI as legitimate/safe. Thank you for your cooperation on this matter.

# NEW MEMBERS

**Michael Howard (Madison)**  
*Home Inspector Member*  
MJH Inspection Services, LLC.  
920-674-3756  
mjhinspections@gmail.com

**David Lange (Central)**  
*Home Inspector Member*  
Marathon Home Inspections, Inc.  
715-359-2211  
langed@firstweber.com

**John Hulverson (Milwaukee)**  
*Home Inspector Member*  
JSH Home Inspections, LLC.  
414-795-0716  
jshhomeinspections@gmail.com

**Nikolas Stoehr (Milwaukee)**  
*Home Inspector Member*  
Milwaukee Homesight  
414-477-5599  
nik@exitrealtyxl.com



17425 Gebhardt Rd.  
Brookfield, WI 53045  
Office: (262) 797-8181  
Cell: (414) 588-5800  
[www.smokestacks.net](http://www.smokestacks.net)



The only chimney company in WI to win the BBB Torch Award for Business Ethics and Integrity .

## To Level II or Not To Level II

I have done several video scans with my new video camera since I purchased it earlier this year. I have to admit, I am pleasantly surprised by how much more clearly I can see the flue tile condition by using the camera. If any of you are looking at a home and you cannot see the condition, or have concerns about the flue...take it from me, using a camera will tell you everything!

Happy home inspecting!

Sincerely,  
Kurt Soens

## COMMUNICATION

All member-to-member or member-to-association disputes must go through the Membership Committee.

A member going public, with disputes of these types, risks disciplinary action.

The Membership Committee will implement this policy.

Contact Joy Douthwaite-Bott at  
414-243-5895 or  
[joy@thoroughinspectionsservices.com](mailto:joy@thoroughinspectionsservices.com)

## WAHI Legal Support



Attorney Roy Wagner of von Briesen and Roper continues to offer risk-free initial counseling to members with legal concerns. If further legal assistance is requested, the cost of the initial consultation will be included in the bill.

Contact Roy at (414) 287-1250 or  
[rwagner@vonbriesen.com](mailto:rwagner@vonbriesen.com).

## WAHI Arbitration Program



Not every homeowner/inspector interaction goes smoothly.

Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful.

*WAHI's Dispute Resolution Program* is here for you during those difficult times.

The process begins when the complainant (homeowner) contacts the Program Administrator at Resolute Systems by one of the following ways:

Mail: 1550 N. Prospect Ave., Milwaukee, WI 53020

Email: [info@ResoluteSystems.com](mailto:info@ResoluteSystems.com)

Website: [www.resolutesystems.com](http://www.resolutesystems.com)

For more information, please contact Arbitration Committee Chair,  
**Mark Thomas** at (414) 486-2367 or [mark@thomasbuildingconsulting.com](mailto:mark@thomasbuildingconsulting.com)



Add a Photo to the WAHI Website and Link to Your Business Site

WAHI's website member database has a new and improved multi-choice search option.

Submit photo and/or company web addresses to:

julie@wahigroup.com

## WI Realtors Association (WRA) Convention

WAHI is happy to report that once again our Public Relations Chair, Bob Turicik, is coordinating a WAHI booth at the upcoming Wisconsin Realtors Association Fall Convention in the Wisconsin Dells. Bob is looking for members to staff the WAHI booth at the Kalahari on **Tuesday, September 15<sup>th</sup> between noon and 6 pm and Wednesday September 16<sup>th</sup> between 8 am and 3:30 pm.** Contact Bob at 920-892-7654 or [homereview@wi.rr.com](mailto:homereview@wi.rr.com) if you would like to volunteer or have questions. WAHI volunteers may bring their own business cards to distribute while working the booth.

KEEP IN TOUCH

We want members to be able to contact you or provide a potential client your current and correct contact information.

We also send interesting, timely and important announcements from our website, using the email you provided. If it is incorrect, you may miss out!

Moving? Get a new phone number?  
Change your email address?

Please contact Julie to provide updates: at [julie@wahigroup.com](mailto:julie@wahigroup.com)

# FREE TRIAL AVAILABLE NOW!

Get it at [www.HomeGauge.com](http://www.HomeGauge.com)

HOME GAUGE SOFTWARE PRESENTS HOME INSPECTION REPORTS WITH VIDEO  
FEATURING HG WINDOWS DESKTOP SOFTWARE AND HG COMPANION FOR MOBILE DEVICES  
WITH ONLINE REPORT DELIVERY & STORAGE CLOUD TRANSFER CLOUD BACKUP  
EXPANDING PICTURES EMAIL MARKETING CAMPAIGNS ONLINE AGREEMENTS  
SOCIAL NETWORK INTEGRATION NO PER REPORT FEES



THIS AD PARODY IS NOT YET RATED

HOME GAUGE IS NOT AFFILIATED WITH NETFLIX OR ANY OTHER COMPANY WITH SCARY LAWYERS.

HomeGauge.com  
828-254-2030

# HOME GAUGE

HOME INSPECTION SOFTWARE

NOW WITH

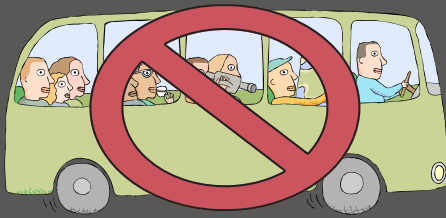


## STREAMING INSPECTION VIDEOS

# WAHI Ride Along

The WAHI Board of Directors has decided to discontinue the Ride Along Program, effective immediately. This was, and remains, a valuable learning opportunity for new inspectors.

However, concern has been raised regarding liability issues that come into play with a WAHI program of this nature. Members who wish to offer this to a fellow member on a personal level may certainly do so but it would not be WAHI sanctioned. Our thanks to all of the WAHI members who have offered their time and experience to a new member!



## Services



- ◇ Water damage assessments\*
- ◇ Fungal (mold) analysis & testing\*
- ◇ Asbestos testing
- ◇ Allergen & chemical sampling
- ◇ Industrial hygiene

\* Results provided immediately on-site

Come join us in the hospitality suite during the WAHI convention and enjoy complimentary test tube shots & microbrews at our BIOBar.

Environmental Initiatives LLC

(414) 651-6653 | (608) 790-2665 | (847) 293-7554 | (920) 253-1247

Toll Free: (877) OK-ENVIRO (653-6847)

www.enviroinit.com



### Standard

160 pages  
350+ illustrations  
\$18.95

### Professional

304 pages  
600+ illustrations  
\$29.95

### Basic

80 pages  
125+ illustrations  
\$14.95

Your cost as low as:

**\$4.00**

**\$6.50**

**\$3.00**

**20% off first order for new customers!**

**Call our office for details.**

**Huge discounts and custom printing available on large orders.**

store@htoyh.com • 800-201-3829

## Help Your Customers and Boost Your Business Throw the book at 'em!

- Provide extra value
- Help customers understand all systems for greater enjoyment of their homes
- Add your contact information to this helpful reference
- Reduce your liability by educating your customers



**HOW TO OPERATE YOUR HOME**

Visit - [www.HowToOperateYourHome.com](http://www.HowToOperateYourHome.com)

## SPECIAL SPACES

Longtime Milwaukee Chapter member and Embassy Homes architectural designer, Andrew Risch, is involved in the Special Spaces organization.

Special spaces, is a non-profit that creates dream bedrooms for children with life threatening illnesses.

The program is always looking for volunteers. If you would like to give of your time and talents, please contact Andrew at 262-841-8510 x111 or Andrew@embassyhomes.com

[specialspacesmilwaukee.org](http://specialspacesmilwaukee.org)



## CHAPTER SECRETARIES

You are reminded to include upcoming speakers and topic information when you submit monthly meeting minutes to Julie Arnstein at [julie@wahigroup.com](mailto:julie@wahigroup.com).

The information will be included in the monthly newsletter and will also be posted on our website at: [www.wahigroup.com](http://www.wahigroup.com).



*We're not just good, we're Accurate!*

## Foundation Restoration and Waterproofing

*We've never missed a closing deadline!*

After your inspection is complete, if your buyer's/seller's property has signs of possible foundation repair or water seepage, we are ready to respond.



**Nationally Certified Foundation Repair Staff**



**FULL SERVICE**

**Call: (414) 744-6900**  
[www.accuratebasementrepair.com](http://www.accuratebasementrepair.com) • Milwaukee, WI



**Stay in touch with  
WAHI's Facebook page.**

Our page gives you the perfect opportunity to make chapter announcements, post minutes or meeting changes or just see what your fellow members have been up to.

**Please contact Bob Turicik with questions at:  
920-892-7654 or**



Fantastic! If I would have known that your parents, Aunt Susie from N.Y., her six kids, and your Yoga Instructor were going to be here for your home inspection I would have baked a cake!!



someecards  
user card

Are you sure the architect guaranteed that our new cave house will be Zombie proof?



someecards  
user card



Providing the best protection at the best price.

The InspectorPRO insurance program has been specifically designed for property inspectors.

By providing insurance solely to inspectors, InspectorPRO helps members achieve substantial savings on their E&O Insurance.

**General & Professional Liability**

**Coverage Limits Available:**

- \$2,000,000
- \$1,000,000
- \$500,000
- \$300,000
- \$100,000

**Deductibles:**

- \$250 General Liability
- \$1,500, \$2,500, or \$5,000 Errors & Omissions

General and Professional Liability are both written by the same carrier.

There are no sublimits on any of our endorsements.

**HIGHLIGHTS**

1. Policy covers both E&O and GL
2. Retro-Active coverage included (proof of retro required)
3. Realtor and Referring Party Indemnification included
4. Multi-inspector coverage available on one policy
5. Residential and Commercial inspection coverage included standard
6. There are endorsements for the following:  
Mold, Water Testing and Septic, Pool and Spa, Radon, Termite/Pest/WDI And More!
7. Energy Audits, Infrared, 203K Inspections, etc. Included
8. Diminishing Deductible
9. Aggressive Claims Process
10. Financing Available

**Call or Go Online Today to Apply**

phone: 801.610.2735  
www.InspectorPROinsurance.com

## INSTRUCTIONS TO UPDATE YOUR PROFILE IN 5 EASY STEPS:



1. Go to [www.wahigroup.com](http://www.wahigroup.com).
2. From the Home Page - upper right corner, **select "LOGIN."**  
**ENTER your email address on file with WAHI \* and password.**  
\*If you have multiple email addresses and are uncertain of your WAHI email address, contact Julie at [julie@wahigroup.com](mailto:julie@wahigroup.com) - she can provide your WAHI address or update it for you.
3. Once logged in, the upper right corner shows your name, "Change Password" and "Log Out." **CLICK on your name.**
4. You should now be on the "My Profile" page. **Select "EDIT PROFILE"** in the gray rectangular box.
5. After making your changes/updates, **select "SAVE"** in the gray rectangular box at the bottom of the page.

## Second Look



## Inspection Services

K & H Schwanke, LLC.

800-585-4708

WWW.SLHI.US

## LOOKING FOR A NEW TO INDUSTRY HOME INSPECTOR

Full Time Position  
Greater Milwaukee Area

**Email Resume to:**

[JULIE.SECONDLOOK@GMAIL.COM](mailto:JULIE.SECONDLOOK@GMAIL.COM)

## WAHI MEMBERSHIP ROSTER

By now you have heard about our new, very user-friendly, web-based Membership Management Program!

This program exceeds all past WAHI website database systems!



As a result, the WAHI Board of Directors has decided to forgo posting a printable 2014-2015 membership roster at this time.

# WAHI Fall Seminar

Mark your calendars for our next training event:

November 6-7 2015  
Wisconsin Dells, WI

See website for further details next week.

NOVEMBER



&



**NEW!**



Effective immediately! Executive Director, Julie Arnstein has a new email address:

**[julie@wahigroup.com](mailto:julie@wahigroup.com)**

Please update your address book and/or contact list; however, emails sent to [juliewahi@gmail.com](mailto:juliewahi@gmail.com) will still be received for several months.

## Revolutionizing Home Inspection Reporting

The InspectIT Home Inspection Software is the easiest reporting application on the market today, with a user-interface that is simple to use. InspectIT was designed by industry professionals that understand how this tool will help make your job easier and your business more successful.



Available For iPad® • Android™

### Why InspectIT?

- The easiest home inspection app available
- One time payment. No monthly commitment\*
- Intuitive user interface
- Custom templates to match your business & type of inspection
- FREE unlimited support and FREE updates\*
- Generate unlimited reports instantly on-site
- Android™ and iPad® compatible



Call **877.211.7483**

to learn more or to schedule a free demonstration, or visit [www.inspectit.com](http://www.inspectit.com).

\*For 1 year. Optional \$9.95/mo. maintenance fee 1 year from purchase date.

*"Thank you. We sure do appreciate everyone at OREP. Worry free service year after year!"*

*— Alan, HousePro Home Inspections*

# Complete Coverage Should Never Be Optional

## Home Inspector E&O & GL Broad Policy, Peace of Mind

- ▶ \*Included: E&O, General Liability, termite/pest, commercial, radon, lead paint, pool/spa, EIFS/stucco, indoor air quality testing, green building inspections, infrared thermography, rodent inspections, and more. Mold and Septic/Water testing available.

*Plus*

- ▶ "A" Rated, Admitted Carrier, Prior Acts, Additional Insured for Agents and other Referring Parties.
- ▶ No Hassle, No Quote Application saves time. Automatic annual renewal for most insureds at the same rate or lower with no application.
- ▶ "First Defense" defends and protects insureds against merit-less and frivolous complaints before they take root, potentially saving inspectors deductible expense, higher premiums and a negative claims history.
- ▶ Coverage for all inspectors employed by the firm and the first two independent contractors free.



Find details at [www.OREP.org](http://www.OREP.org)

**(888) 347-5273**

E&O Coverage Limits	Premium	General Liability
\$1,000,000/\$1,000,000	\$1,700	INCLUDED
\$500,000/\$500,000	\$1,550	INCLUDED
\$300,000/\$300,000	\$1,400	INCLUDED
\$100,000/\$300,000	\$1,250	INCLUDED

*\*Coverages vary in FL, HI, LA, NY, VT. Ask your OREP agent for details.*

6760 University Ave. #250 • San Diego, CA 92115  
Fax: (708) 570-5786 • [info@orep.org](mailto:info@orep.org)  
David Brauner: Calif. Insurance Lic. #0C89873



### SERVICE

*"Hey Matt...I collected many estimates but the combination of value, flexibility and knowledge was unsurpassed by OREP..."*

*Maria patiently answered all of my questions and moved pretty quickly when I pulled the trigger. Let's hope I can never tell you how good the service is beyond that!"*

*— Henry "Sonny" Toman*



# OfficeMax®

## GET DISCOUNTS WITH YOUR RETAIL CONNECT™ CARD

Below is your new OfficeMax Retail Connect™ Card. This card provides you with access to your company's prices on office supplies and printing services from OfficeMax ImPress™ at any of the nearly 900 OfficeMax retail locations.

To take advantage of your special pricing:

1. Take your card to the OfficeMax ImPress™ counter. With your first purchase, we'll laminate it for free.
2. The cashier will scan your card to pull up your company's pricing.
3. All items included in your agreement will be automatically priced at your special pricing, and instantly displayed at the register.



OfficeMax ImPress is your printing services resource.

Whatever your printing needs, we can do it. And do it better. From training manuals to banners, our services deliver more than you ever imagined.

Some of the services available to you include:

- Digital Color
- Digital Black and White
- Binding and Finishing Services
- Posters, Banners and Signs
- Business Cards and Stationery



For the OfficeMax retail store nearest you, visit [www.officemax.com](http://www.officemax.com) and use the store finder.



# BOARD OF DIRECTORS

<b>President</b> , Kent Schwanke (800) 585-4708	Dave Pribyl (920) 660-3000
<b>Vice President</b> , Doug Hoerth (920) 375-0723	David Strandburg (608) 255-3966
<b>Secretary &amp; Executive Director</b> , Julie Arnstein (877) 399-9244	Mike von Gunten (262) 945-2446
<b>Treasurer</b> , Tom Greenwaldt (262) 547-3678	Kyle Zimmerman (715) 387-1815
<b>Members-at-Large</b> Tom Dempsey (262) 367-1536	<b>Chapter Presidents</b> Rich Duerkop, <b>Central</b> (715) 241-8222
Joy Douthwaite Bott (414) 243-5895	David Welch <b>Chippewa Valley</b> (920) 889-2120
Andy Helgeon (262) 377-0751	Dave Brading <b>Fox Valley</b> (920) 889-2120
Scott McLean (414) 228-6573	Dennis Kruger, <b>Madison</b> (608) 575-0371
Brian Opelt (715) 937-2002	James Smead, <b>Milwaukee</b> (262) 424-4839

# WAHI COMMITTEES

<b>Arbitration</b> Mark Thomas, Chair Dave Brading • Ron Nohre Attorney Roy Wagner Kyle Zimmerman	<b>Membership</b> Joy Douthwaite Bott, Chair Roger Kautz Scot McLean Brian Opelt David Pribyl Kyle Zimmerman <i>Seeking Affiliate members</i>
<b>Audit</b> Tom Greenwaldt, Chair James Davis • George Finch Danny Kruger • Nathan Peterson Dave Stoinski	<b>Nominations/Elections</b> Andy Helgeson, Chair Dave Brading • Rich Duerkop • Dennis Kruger Cassidy Kuchenbecker James Smead • Dave Welch
<b>Education</b> Tom Kruse, Co-Chair John Moore, Co-Chair Chris Rhodes • Pete Saltness Kent Schwanke • James Smead Mike von Gunten	<b>Public Relations</b> Bob Turicik, Chair Troy Beasley • Bruce Low Nick Petrie • Chuck Weber
<b>Education House</b> James Smead, Chair Mike von Gunten	<b>Rules &amp; Bylaws</b> Andy Helgeson, Chair Tom Dempsey Tom Greenwaldt
<b>Legal Support</b> <i>Chair position is vacant</i> Ron Miller • Attorney Roy Wagner <i>Seeking 3 more members</i>	<b>Website</b> Doug Hoerth, Chair Keith Vanevenhoven
<b>Legislative</b> David Strandberg, Chair	

## E&O Insurance for Inspectors

### Allen Insurance Group

P.O. Box 1439  
Fort Valley, GA 31030  
Contacts: Bob Person, 800-474-4472 x172  
Melissa, 800-474-4472 x175  
Heather, 800-474-4472 x175

Great service. Many choices and fee schedules.  
Covers radon too.

### Citadel Insurance Services, LLC.

826 E. State Road, #100  
American Fork, UT 84003  
Contact: Jason Fiack, 801-610-2735  
Fax: 801-610-2701

[www.inspectorproinsurance.com](http://www.inspectorproinsurance.com)

General liability and E&O insurance for home and building inspectors.

### FREA

4907 Morena Blvd., #1415  
San Diego, CA 92117  
Phone: 800-882-4410

[www.frea.com](http://www.frea.com)

Offers competitive rates, a low deductible and a package of  
Other benefits. Rates for commercial and residential inspections,  
not based on volume or revenue.

### OREP

6760 University Ave., #250  
San Diego, CA 92115  
Phone: 888-347-5273  
Fax: 619-704-0567  
info@orep.org

[www.orep.org](http://www.orep.org)

Includes premises coverage and most incidental coverages.  
Competitive rates.

### Vincent, Urban, Walker and Associates, Inc.

139 S. Washington St., P.O. Box 8608  
Green Bay, WI 54308  
Contact: Debbie Catsuros, 920-432-7246

Many types and companies. Services individual inspectors, fee  
based on volume. Covers radon too.

### Zolofra Insurance Agency

P.O. Box 8787  
Red Bank, NJ 07701  
Contact: Ben Zolofra, 888-858-1777  
ben@zolofrainsurance.com  
[www.allprocoverage.com](http://www.allprocoverage.com)

Multiple carriers. Coverage on mold and lead testing, septic, pest  
and pool inspections, prior acts, workers comp., commercial auto  
and more.